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## FREQUENTLY ASKED QUESTIONS

When does Camp Clearwater operate? Monday-Friday 7:30 a.m. to 6:00 p.m.

Where is Camp Clearwater located? Camp Clearwater is located at 1720 Clearwater Lake Rd., Chapel Hill, NC 27517

## How does Rides In (Drop Off) and Rides Out (Pick Up) Work?

- Rides In will take place in the circle from 7:30-9:00 a.m.; please wait for a head counselor to check in your camper before sending them
  out of your car. Our busiest time of Rides In is from 8:15-8:45 a.m. and on Monday mornings as we welcome new campers and acclimate
  them to camp. Please be patient with us as we navigate these busy times!
- Rides Out is from 4:00–6:00 p.m. and will be run in the same area as Rides In. The person picking up must have their blue authorized pick-up slip (provided on your child's first day of camp) or an ID as a safety precaution. Our busiest time of Rides Out is from 4:30–5:15 p.m. Please be patient with us as we navigate these busy times!

Can I drop off early? For the safety of your child, we cannot allow children to be dropped off prior to Rides In/7:30 a.m. while our staff are setting up for camp. You may wait in the Rides In Circle for our staff to come greet you!

Can I pick up early? Yes! We need to know about early pick ups in advance or you will need to wait 10-15 minutes for your camper to gather their things and make it to your vehicle when you arrive. Please let us know at least 24 hours in advance for early pickups!

What happens if I'm late to pick up? All kids must be picked up by 6:00 p.m. If you are running late, please call our camp office number at 919-987-8845 to let us know. The first late pick up is a warning, additional late pick ups will be a \$5 fee for the first 10 minutes.

## **Bus Times/Bus Change Requests**

- The morning busses leave from the Amity United Methodist Church on Estes Drive directly next to the YMCA at 7:45 a.m. and 8:30 a.m.
- The afternoon busses arrive back at the church at 4:45 p.m. and 5:45 p.m. If you are late picking up we will take campers back to Clearwater and you will need to pick them up onsite at camp to keep our bus times consistent and on time. If you have to pick up past 6 p.m. additional fees may apply. Please see the late pick up section for more information.
- If you need to make changes to which bus your camper rides please let us know 24 hours in advance either in an email or through a phone call so we can communicate those changes effectively to our team.

**How are children divided into groups?** At Camp Clearwater, we divide into smaller "Huddles" based on age and grade. Each huddle is staffed at a 1:12 ratio, typically with 24 children in a huddle with two counselors. We also have leadership staff to support all huddles.

**How do I make a group request?** If you would like your child to be placed with another similarly aged child, all group requests are required by the Thursday before your session of camp. Please email us with your child's name, which weeks they are registered for, and the first and last name of the friend they would like to be placed with.

When does my child swim? We swim on Tuesday and Thursdays! We swim as units of Lower Camp (Groups 1,2,3), Middle Camp (Groups 4,5,6), and Upper Camp (Groups 7,8,9,10)

- Upper Camp Swim Bus leaves from Clearwater at 10:30 a.m., arrives at the Meadowmont YMCA at 10:50 a.m., leaves at Meadowmont at 12:00 p.m. and arrives back at camp by 12:20 p.m.
- Lower Camp Swim Bus leaves from Clearwater at 11:30 a.m., arrives at the Meadowmont YMCA at 11:50 a.m., leaves at Meadowmont at 1:00 p.m. and arrives back at camp by 1:20 p.m.
- Middle Camp Swim Bus leaves from Clearwater at 12:30 p.m., arrives at the Meadowmont YMCA at 12:50 p.m., leaves at Meadowmont at 2:00 p.m. and arrives back at camp by 2:20 p.m.
- If you need to pick up your camper during their swim time please let us know 24 hours in advance so we can best communicate it to our team. You are welcome to pick them up from Meadowmont or have us keep them back here at Camp Clearwater for you to pick up.
- If you would like to drop off your camper during swim times at Meadowmont please let us know 24 hours in advance so we can be ready
  to receive the camper and know that they are in our care.

**How do you manage heat?** We know at an outdoor camp there are plenty of concerns in regards to keeping our campers safe during high heat index periods. We have our counselors make sure to keep their campers in the shade every 10 minutes when the heat index is high and require multiple water breaks during every activity. We also play lots of water games to stay cool! If you have an additional concern please make our staff aware so we can communicate to counselors effectively to keep an extra eye on your camper.

**How do you manage inclement weather?** We have procedures for inclement weather to best keep your campers safe and dry in the event of rain here at camp. Each unit has a designated area onsite at camp where they stay under shelter and safely do activities with their counselors until Camp Directors deem an all clear in regards to weather.

**Contact Information:** Kaitlyn Boigner, Camp Clearwater Director — Kaitlyn.Boigner@YMCATriangle.org; or call our camp office at 919-987-8845.